

Letter to the editor, October 11, 2011

Crow Wing Power Warns of Scam Phone Calls

Dear Editor,

We want to notify area residents of a phone scam from someone claiming to be a person's power company.

On Monday, October 10, a member of Crow Wing Power called us to question whether the we had called to tell her we had not received her electric bill payment.

She had received a phone call from someone asking for a check payment over the phone. The member was confused and said she would send another check, but the woman on the phone indicated that if she didn't pay immediately her electric bill would be charged an additional \$40.00 late fee. And, she asked for a bank routing and checking account number.

Luckily, the Crow Wing Power customer's son was with her and advised her not to give the bank information out.

After she got off the phone she called Crow Wing Power to verify. We had not called asking for a payment. It was a scammer, trying to get banking information.

Please make sure you know who you are talking to whenever you give financial and personal information. There are many different kinds of scams and people need to be wary.

Char Kinzer
Manager of Public Relations
Crow Wing Power